

SAPIENCE

ADMIN

EXPANSIVE CAPABILITIES. MINIMAL MAINTENANCE.



Administrators are the heart of any solution driving business performance. Sapience's administration feature enables you to bypass all the complexities associated with implementing a new platform and quickly start delivering a comprehensive analysis of workforce activity, effort and actionable results for critical business decisions.

Key Features



Admin



Devices



Settings



Organization



Integrations



Mapping



Reporting

COMPREHENSIVE RANGE OF FUNCTIONALITY

ADMIN DASHBOARD

Efficiently ensure the system is connected and mining data based on your business needs. Stay on top of unplanned outages with automated alerts. Efficiently manage the data for optimal output. Efficiently manage and report:

- New employees, departments, and teams added.
- New mappings to URLs or applications.
- Purchased Sapience licenses versus licenses being used.
- Top unmapped URLs and applications.

ORGANIZATION

Quickly respond to organizational updates – add, delete or inactivate users.

- **Setup new departments, teams or workers as your company grows.**
- **Leverage templates to upload large groups of users at one time.**
- **Segment users into project teams.**
- **Search through different fields.**

MAPPING

At the core of meaningful workforce data is a robust mapping solution. With Sapience, Admins can map business applications at the company, department or team level to specific activities for greater insight. The more granular you get with mapping, the more insightful the output. Determine:

- **How much time is spent working on documentation using Microsoft or in meetings using Zoom.**
- **How much time workers are spending on core versus non-core activities.**
- **Assign overrides to apps or URLs for specific users or departments.**

DEVICES

Monitor the health of specific desktops, laptops, virtual instances, and other hardware associated with your employees. This visibility enables you to:

- **Access network statistics on the fleet of devices sending data to Sapience.**
- **Identify devices with performance issues or outdated operating systems.**
- **Identify devices requiring software updates or upgrades.**
- **Gain the visibility needed for more effective hardware and software management.**

REPORTING

With our library of standard reports and powerful BI reporting tool, leaders are informed on any data flow issues or negative work trends that may impact business initiatives. Proactively guide your business partners with line of sight to:

- **Unmapped Apps and URLs in heavy use compared to applications and URLs designated as actual work in the organization.**
- **User Data Sync Status: Ensure an accurate workforce analytics story for the organization with a data sync report that validates activity collection by user.**

INTEGRATIONS

Our advanced Integration Framework connects with almost any business software.

- **Start pulling digital work pattern data from a pre-integrated application in our data library.**
- **You can also use your in-house applications or third-party partners. Once the application is added to your data extract, start pulling reports by the end of the day.**

SETTINGS

At your fingertips, the admin can easily set up employee and contractor tenants, and define their office location, and job families to:

- **Compare workforce productivity data between vendors or job families in different location**
- **Compare vendor activity with employee activity benchmarking and optimization outcomes.**
- **Set-up work schedules to drive work/life balance for permanent workforce.**
- **Audit contractors' actual working hours.**

Contact a Workforce Analytics Specialist today to assess how you can save money or time with Sapience or request a demo.